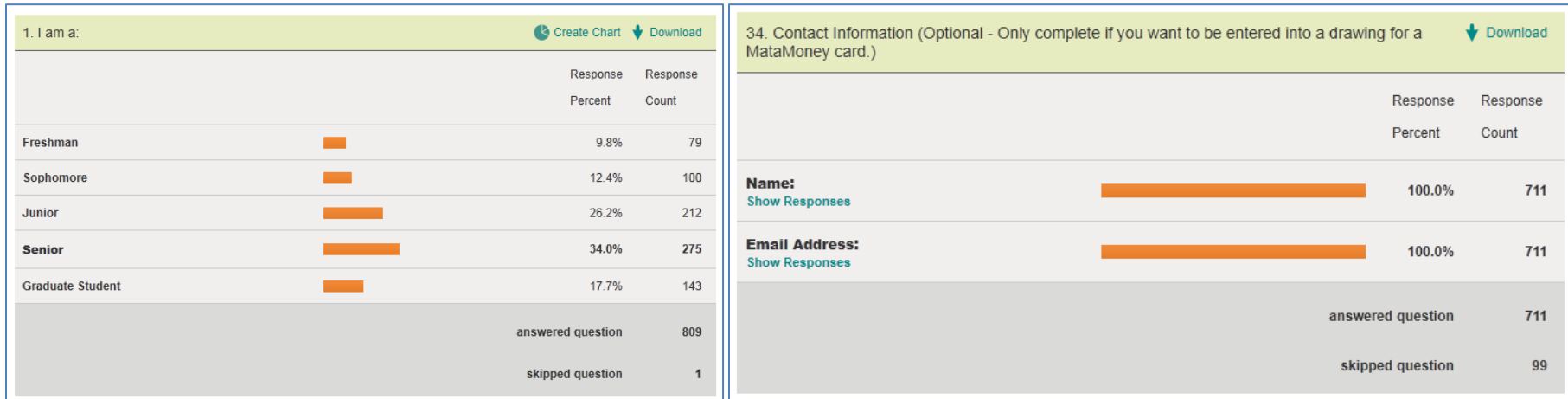


Library Survey Question Responses: Appendices A – E

Appendix A: Background & Contact Info (Q1, Q34); sample validity test results

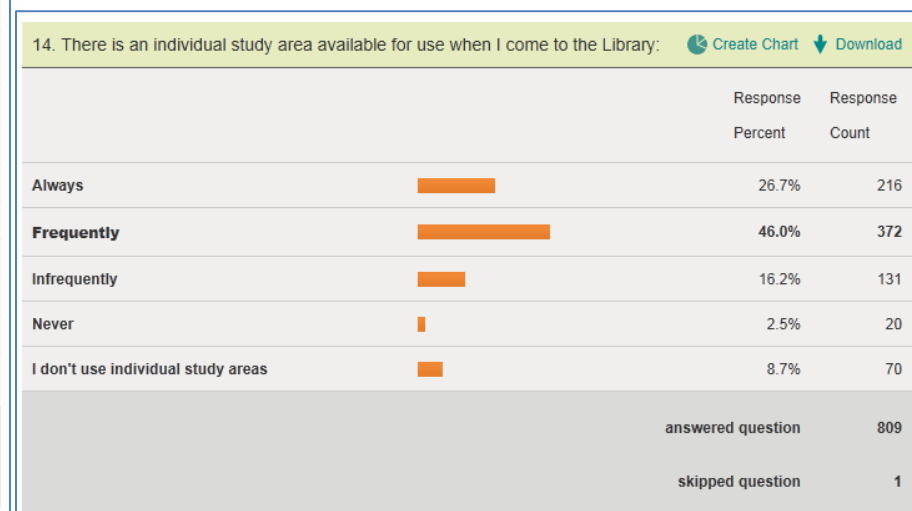
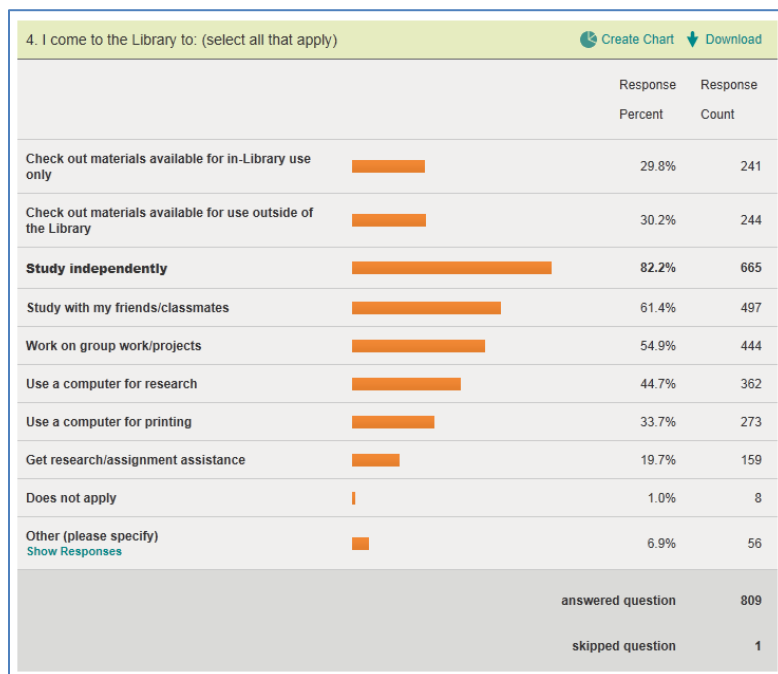
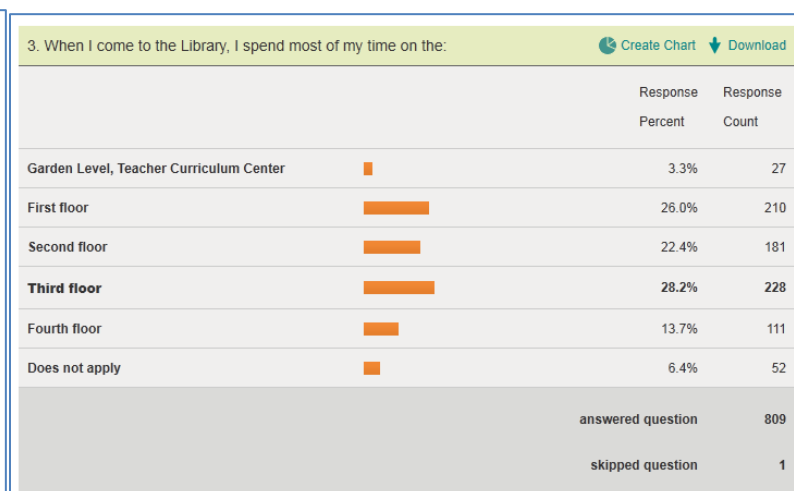
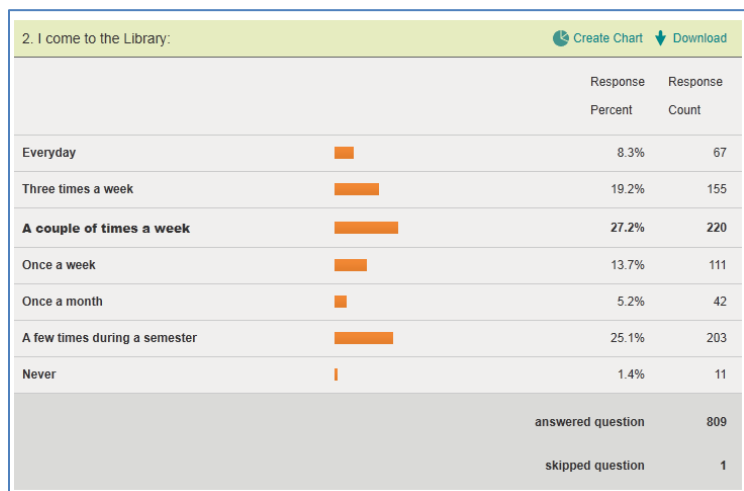


Validity Test of sample representing CSUN population and data culled from survey sample: overall 3.6 % of error deemed usable.

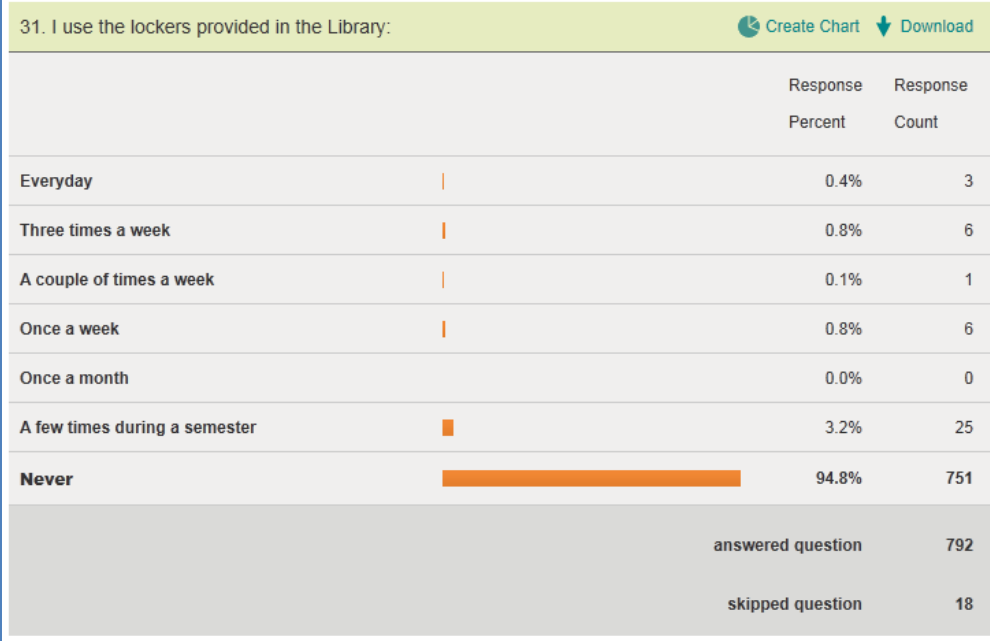
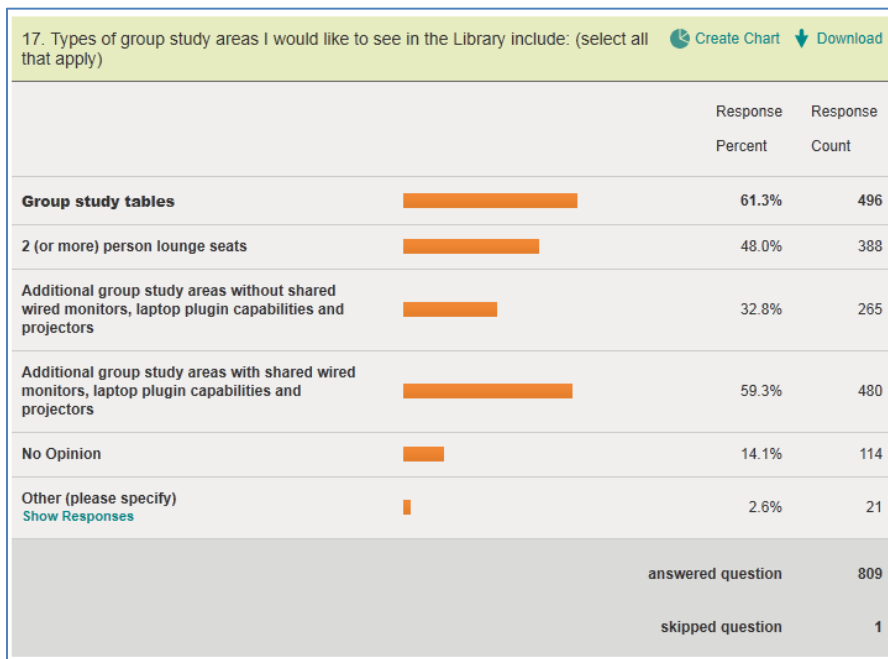
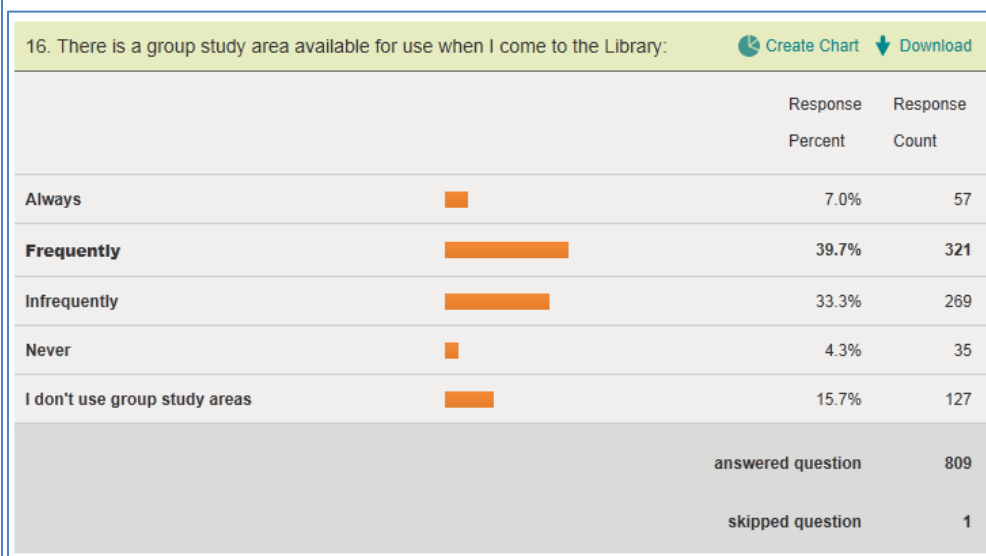
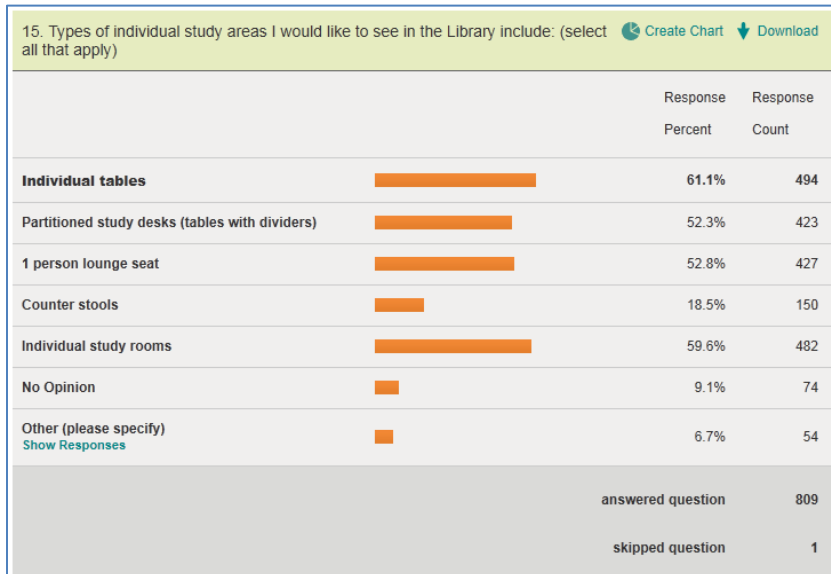
Comparison of Library Sample to Student Population %			
	CSUN Pop	Library Data	Abs. Diff
Fresh	18.9	9.8	9.1
Soph	11.8	12.4	0.6
Junior	25.6	26.2	0.6
Senior	29.8	34.0	4.2
Grad	14.0	17.7	3.7
	Average percent error		3.6

Library Survey Question Responses: Appendices A – E

Appendix B: Library Facilities (Q2 – 4, Q14 – 17, Q31 – 33)








Library Survey Question Responses: Appendices A – E



Library Survey Question Responses: Appendices A – E

32. There is a locker available for me to use when I come to the Library: Create Chart Download			
		Response Percent	Response Count
Always		2.4%	19
Frequently		2.3%	18
Infrequently		1.0%	8
Never		2.7%	21
Does not apply		91.7%	726
answered question			792
skipped question			18

33. The Library should install lockers with secure charging capabilities: Create Chart Download			
		Response Percent	Response Count
Strongly Agree		23.4%	185
Agree		30.6%	242
Disagree		2.7%	21
Strongly Disagree		2.5%	20
No Opinion		40.9%	324
answered question			792
skipped question			18

Library Survey Question Responses: Appendices A – E

Appendix C: Library Collections (Q5 – 13)

5. I use print books from the Library's collection: Create Chart Download			
		Response Percent	Response Count
Yes		47.1%	381
No		52.9%	428
		answered question	809
		skipped question	1

6. I use electronic books from the Library's collection: Create Chart Download			
		Response Percent	Response Count
Yes		49.2%	398
No		50.8%	411
		answered question	809
		skipped question	1

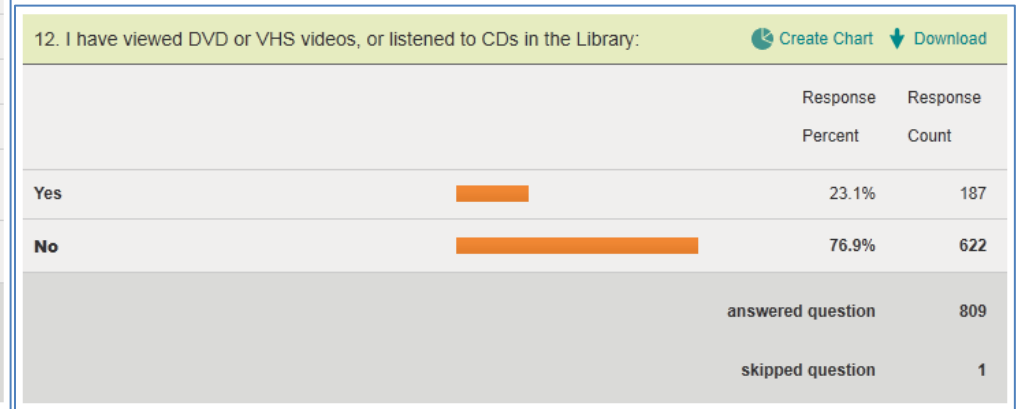
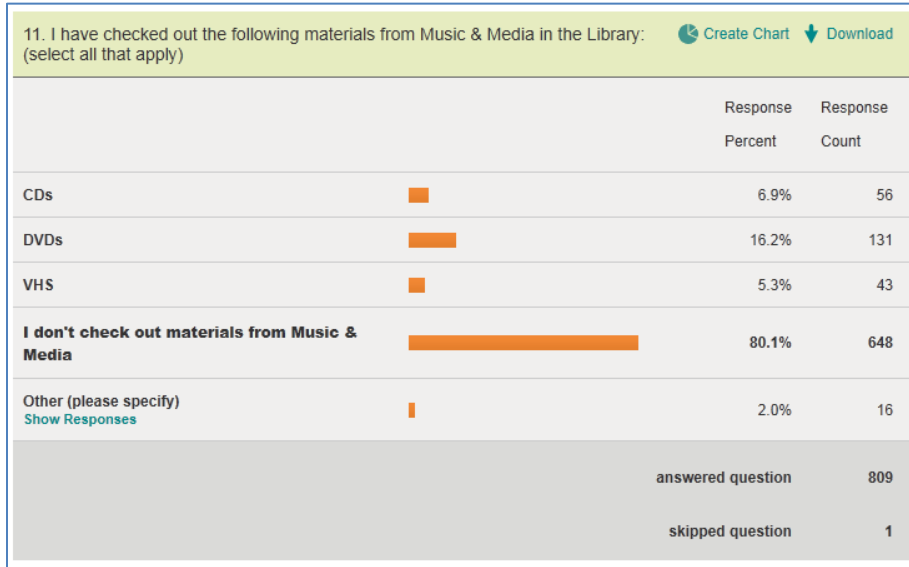
7. I use print journals from the Library's collection: Create Chart Download			
		Response Percent	Response Count
Yes		29.5%	239
No		70.5%	570
		answered question	809
		skipped question	1

8. I use electronic journals from the Library's collection: Create Chart Download			
		Response Percent	Response Count
Yes		66.3%	536
No		33.7%	273
		answered question	809
		skipped question	1

9. I use online databases provided by the Library: Create Chart Download			
		Response Percent	Response Count
Everyday		4.7%	38
Three times a week		9.6%	78
A couple of times a week		15.5%	125
Once a week		8.3%	67
Once a month		10.9%	88
A few times during a semester		42.6%	345
Never		8.4%	68
		answered question	809
		skipped question	1

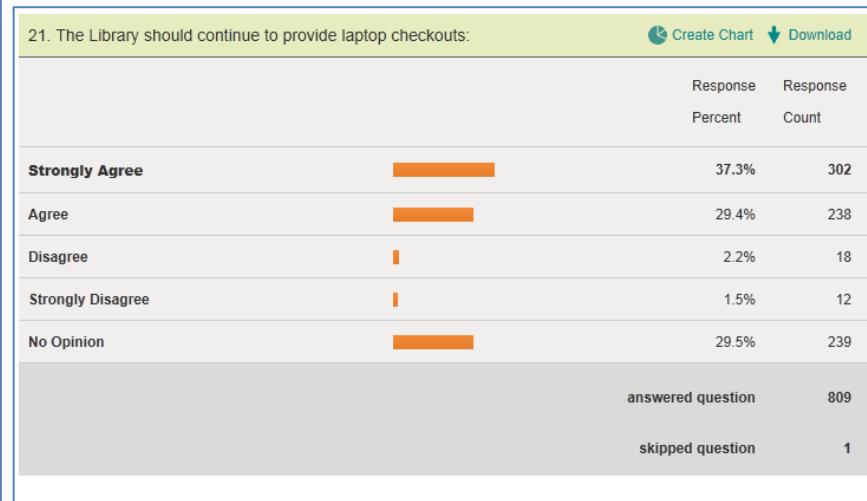
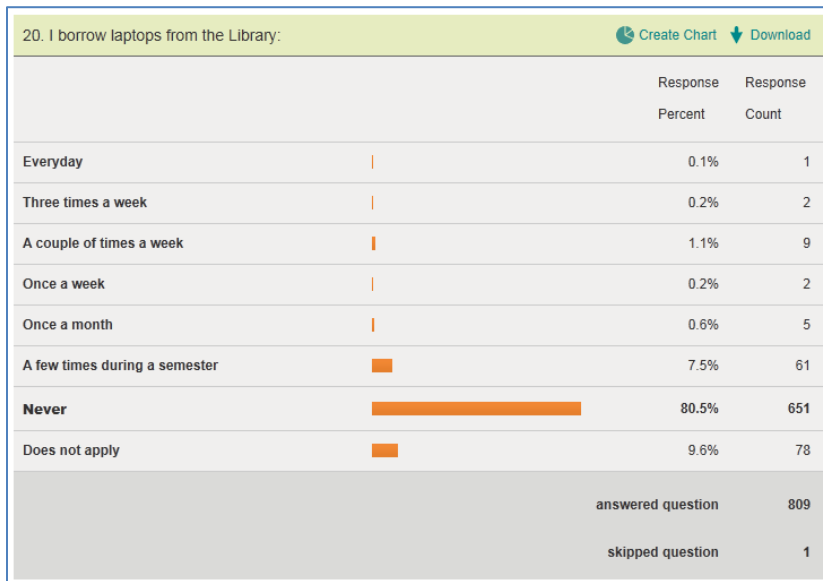
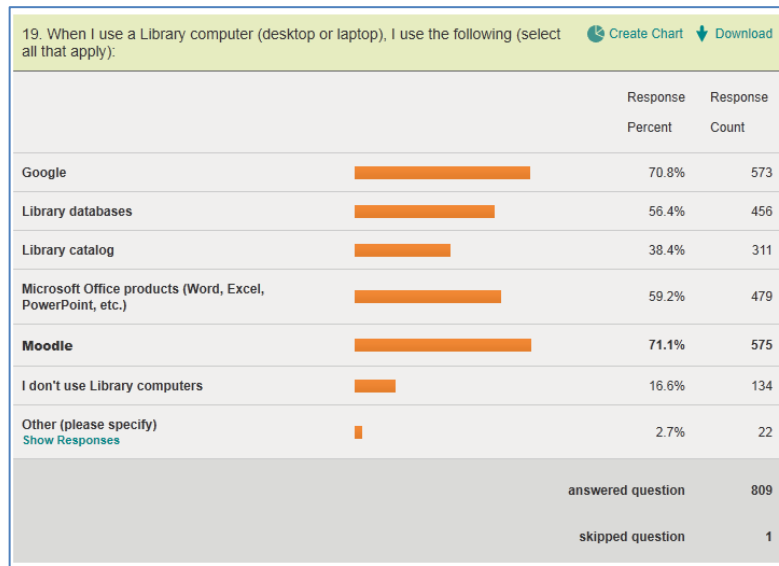
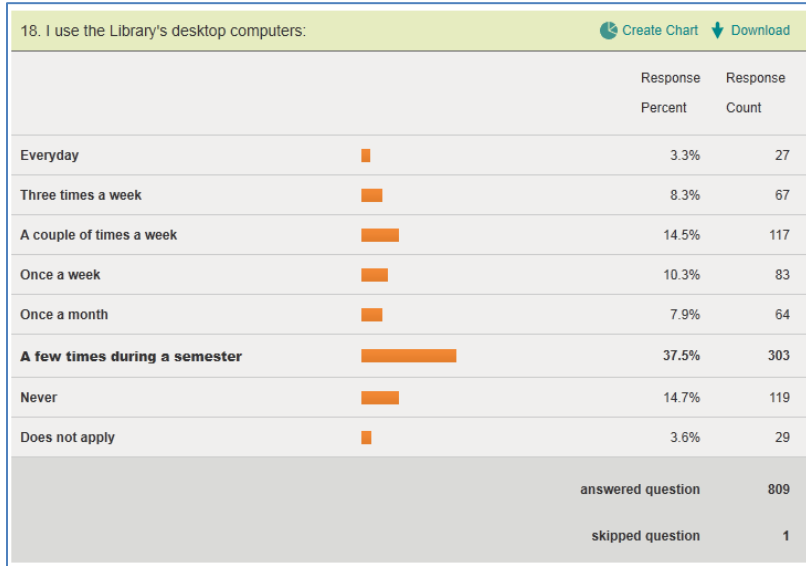
10. I use course reserves provided by the Library: Create Chart Download			
		Response Percent	Response Count
Yes		50.9%	412
No		49.1%	397
		answered question	809
		skipped question	1

Library Survey Question Responses: Appendices A – E

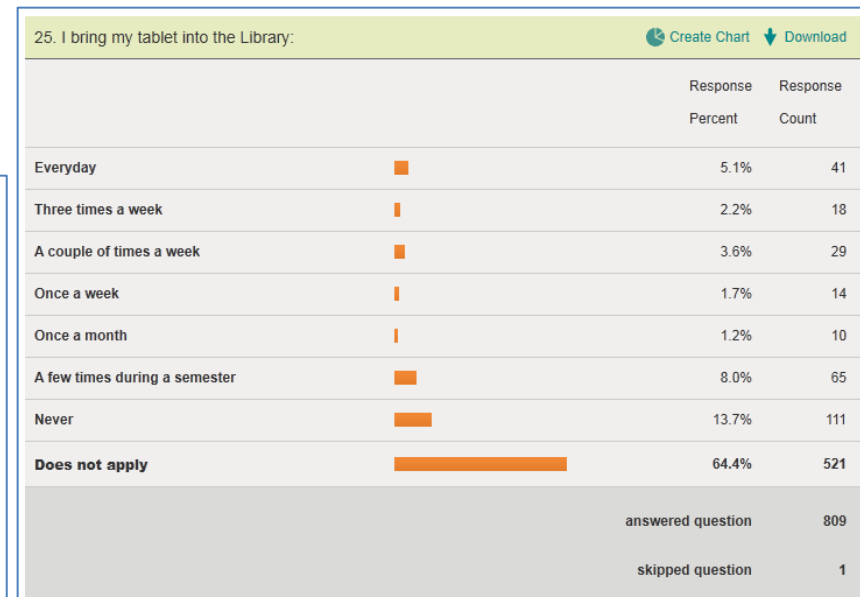
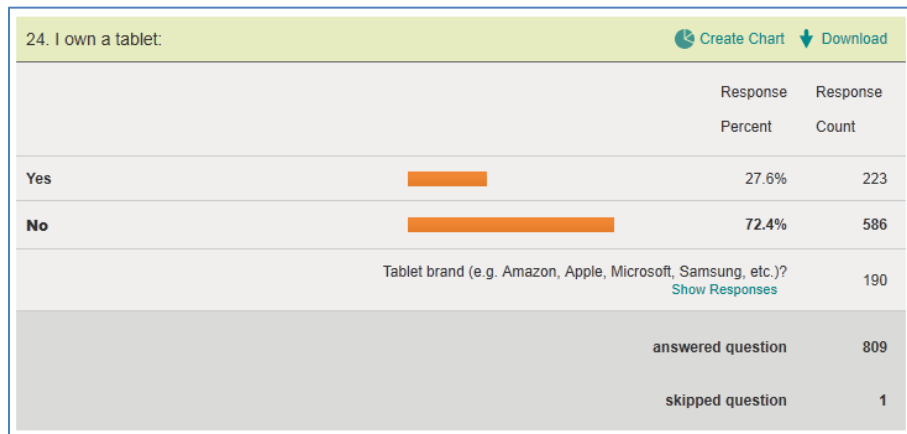
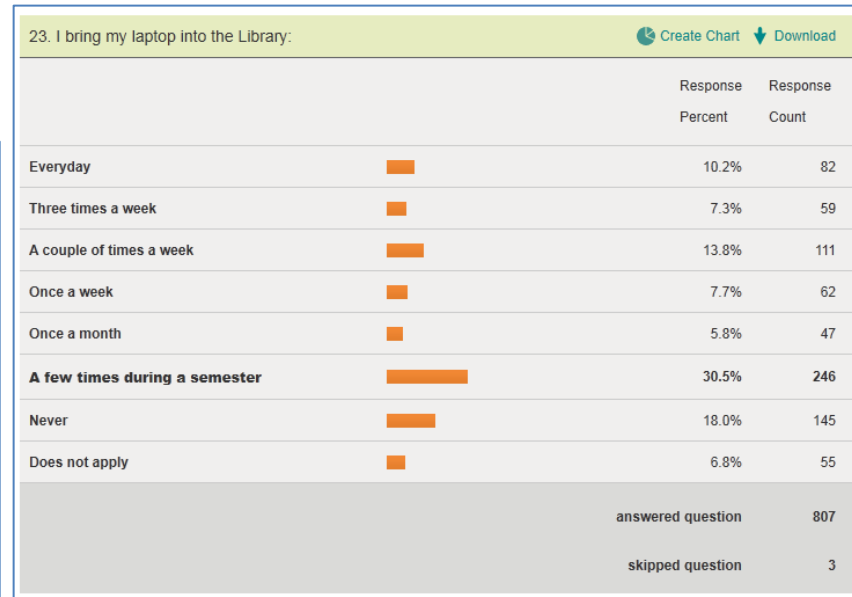
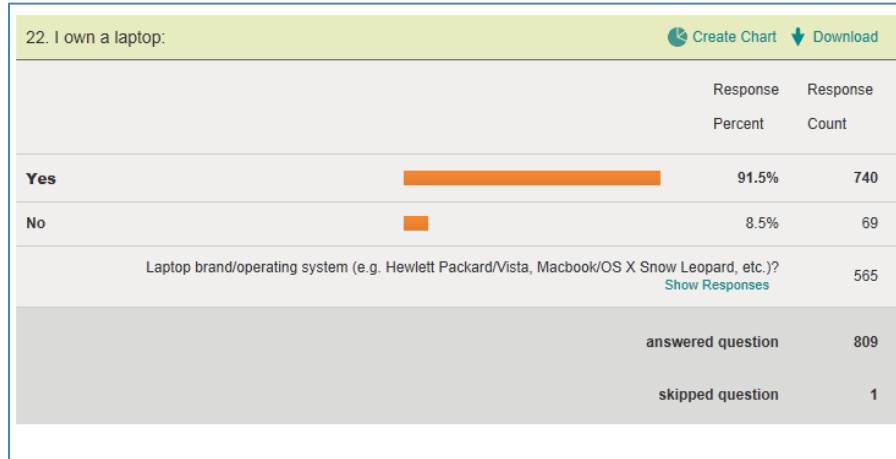


Library Survey Question Responses: Appendices A – E

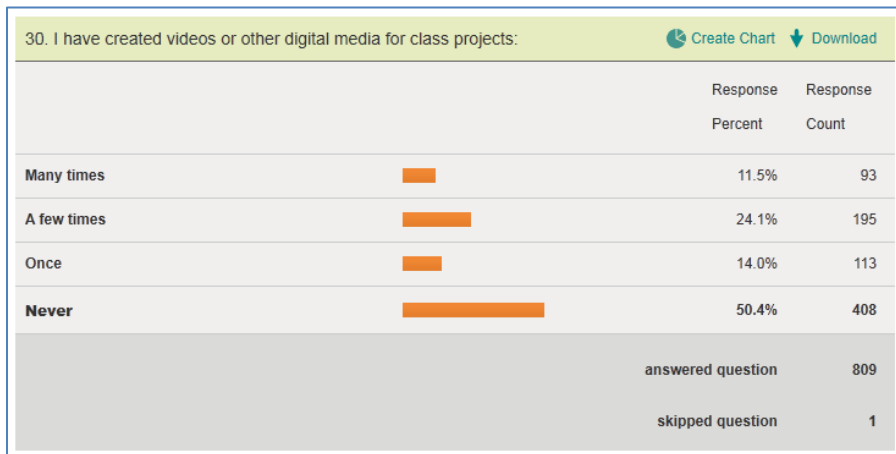
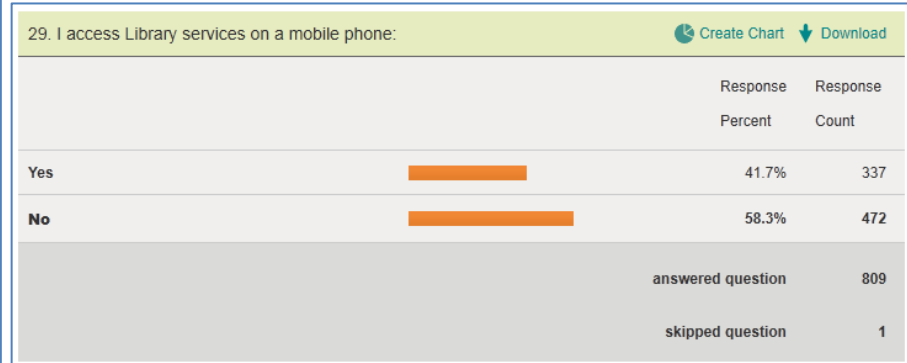
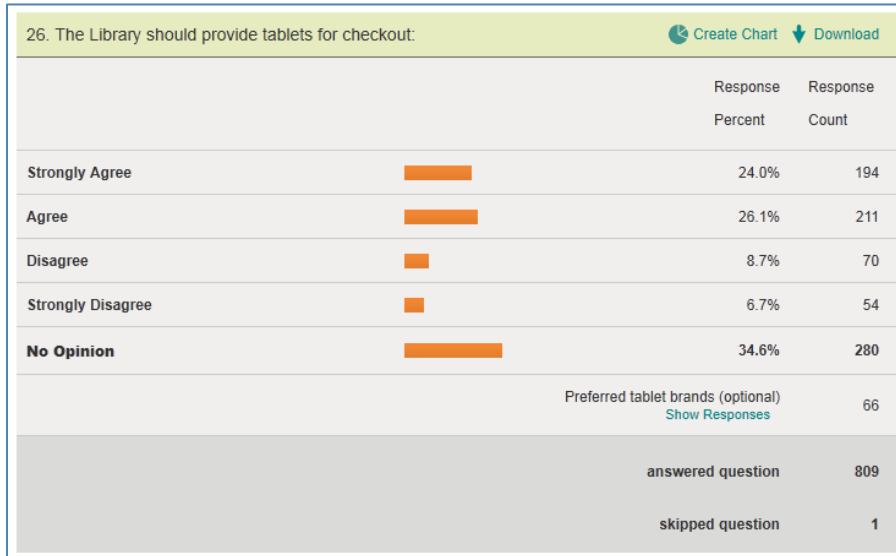
Appendix D: Technology Ownership & Usage (Q 18 – 26, 29 – 30)



Library Survey Question Responses: Appendices A – E



Library Survey Question Responses: Appendices A – E



Library Survey Question Responses: Appendices A – E

Appendix E: Library Customer Service (Q27 – 28)

