

Appendix

CSUN Student Survey of Library Book and Audiovisual Collections

Please help the CSUN Library assess its book and audiovisual collections by taking the following survey. Future surveys will assess the Library's journal and electronic resources collections.

Note: This survey is voluntary and your answers will be kept confidential. IF YOU ARE UNDER 18 YEARS OF AGE, PLEASE DO NOT TAKE THIS SURVEY.

1. Please indicate your current class level:
Freshman
Sophomore
Junior
Senior
Credential
Graduate
Extended Learning/Non-Matriculated
Other
2. Please indicate your status when you first started at CSUN:
Freshman
Transfer
Graduate
Extended Learning/Non-Matriculated
Other
3. Do you have a major?
Yes
No
4. If you answered "yes" to question #3 above, what is your major?
5. Within the past year, have you had instruction from a CSUN librarian on how to do research?
Yes
No
6. During this semester, did any of the assignments for any of your classes require/recommend that you do library/Internet research? If no, please go on to question #15.
Yes
No, go on to question #15
7. Please enter the course department and number, type of assignment, and a brief description of the subjects you researched this semester. (For example, "COMS 151: Speech on working mothers")

Please rate how well the CSUN Library's books that you could check out met your research needs this semester. (If you did not use books this semester, please select "non-applicable.")						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Non-Applicable
8.	There were enough books on my subjects.					
9.	The books were current enough for my subjects.					
10.	Most of the books that I needed were on the shelves.					

Please rate how well the CSUN Library's reference books (for example, encyclopedias, dictionaries, handbooks, etc. that you cannot check out) met your research needs this semester. (If you did not use reference books this semester, please select "non-applicable"):						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Non-Applicable
11.	There were enough reference books on my subjects.					
12.	The reference books were current enough for my subjects.					

		Strongly Agree	Agree	Disagree	Strongly Disagree	Non-Applicable
13.	The CSUN Library's electronic book collection (links to online books from the Library's catalog/Web site) met my research needs this semester. (If you did not use e-books this semester, please select "non-applicable".)					

14. If you did NOT use any CSUN Library books for completing one or more research assignments for any of your classes this semester, please indicate why by CHECKING ALL THAT APPLY:
- Books were not required or recommended sources of information for my assignments.
 - I did not have enough time to read books outside of course textbooks/required readings.
 - I found better/more current information in journals, magazines, or newspapers, either in hardcopy or online.
 - I found better/more current information on the Internet.
 - The CSUN Library did not have any of the books I needed because they were either not owned, checked out, or missing from the shelves.
 - It was too difficult to locate books in the CSUN Library.
 - I used books at another library instead of the CSUN Library.
 - Other, please explain in your answer to question #21

15. During this semester, did any of the assignments for any of your classes require/recommend that you use audiovisual materials (CDs, DVD, videos, etc.)?
- Yes
 - No

		Strongly Agree	Agree	Disagree	Strongly Disagree	Non-applicable
16.	The CSUN Library's audiovisual collections (DVDs, videos, CDs, etc.) met my research needs this semester. (If you did not use audiovisual materials, please select "non-applicable".)					

Please rate how easy it is to identify and locate books and/or audiovisual materials in the CSUN Library by answering the following questions:		Strongly Agree	Agree	Disagree	Strongly Disagree	Non-Applicable	Unknown
17.	The online Library Catalog is easy to use to identify the books and/or audiovisual materials owned by the CSUN Library.						
18.	The books and/or audiovisual materials that I need are easy to find on the shelves and/or in cabinets in the CSUN Library.						

19. Are you aware of the CSUN Library's inter-library loan (ILL) service, which gets you books or articles from other libraries?

- Yes
- No

20. Are you aware of the "Place a Hold" feature in the CSUN Library Online Catalog, which lets you reserve or recall books that are checked out?

- Yes
- No

21. Please let us know any comments or suggestions related to the CSUN Library's book or audiovisual collections.

22. If you are willing to have a CSUN librarian contact you regarding your survey answers, please provide your name and email address (optional).