Appendix

CSUN Student Survey of Library Book and Audiovisual Collections

Please help the CSUN Library assess its book and audiovisual collections by taking the following survey. Future surveys will assess the Library's journal and electronic resources collections.

Note: This survey is voluntary and your answers will be kept confidential. IF YOU ARE UNDER 18 YEARS OF AGE, PLEASE DO NOT TAKE THIS SURVEY.

1. Please indicate your current class level:
   Freshman
   Sophomore
   Junior
   Senior
   Credential
   Graduate
   Extended Learning/Non-Matriculated
   Other

2. Please indicate your status when you first started at CSUN:
   Freshman
   Transfer
   Graduate
   Extended Learning/Non-Matriculated
   Other

3. Do you have a major?
   Yes
   No

4. If you answered “yes” to question #3 above, what is your major?

5. Within the past year, have you had instruction from a CSUN librarian on how to do research?
   Yes
   No

6. During this semester, did any of the assignments for any of your classes require/recommend that you do library/Internet research? If no, please go on to question #15.
   Yes
   No, go on to question #15

7. Please enter the course department and number, type of assignment, and a brief description of the subjects you researched this semester. (For example, “COMS 151: Speech on working mothers”)
<table>
<thead>
<tr>
<th>Question</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Non-Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>8. There were enough books on my subjects.</td>
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<td></td>
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<tr>
<td>9. The books were current enough for my subjects.</td>
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<tr>
<td>10. Most of the books that I needed were on the shelves.</td>
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<tr>
<td>11. There were enough reference books on my subjects.</td>
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<tr>
<td>12. The reference books were current enough for my subjects.</td>
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<tr>
<td>13. The CSUN Library’s electronic book collection (links to online books</td>
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<tr>
<td>from the Library’s catalog/Web site) met my research needs this</td>
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<td>semester. (If you did not use e-books this semester, please select</td>
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<tr>
<td>“non-applicable”.)</td>
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14. If you did NOT use any CSUN Library books for completing one or more research assignments for any of your classes this semester, please indicate why by CHECKING ALL THAT APPLY:

- Books were not required or recommended sources of information for my assignments.
- I did not have enough time to read books outside of course textbooks/required readings.
- I found better/more current information in journals, magazines, or newspapers, either in hardcopy or online.
- I found better/more current information on the Internet.
- The CSUN Library did not have any of the books I needed because they were either not owned, checked out, or missing from the shelves.
- It was too difficult to locate books in the CSUN Library.
- I used books at another library instead of the CSUN Library.
- Other, please explain in your answer to question #21

15. During this semester, did any of the assignments for any of your classes require/recommend that you use audiovisual materials (CDs, DVD, videos, etc.)? 
   - Yes
   - No
<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Non-applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>The CSUN Library’s audiovisual collections (DVDs, videos, CDs, etc.) met my research needs this semester. (If you did not use audiovisual materials, please select “non-applicable”.)</td>
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<td>17</td>
<td>The online Library Catalog is easy to use to identify the books and/or audiovisual materials owned by the CSUN Library.</td>
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<tr>
<td>18</td>
<td>The books and/or audiovisual materials that I need are easy to find on the shelves and/or in cabinets in the CSUN Library.</td>
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19. Are you aware of the CSUN Library’s inter-library loan (ILL) service, which gets you books or articles from other libraries?
   Yes
   No

20. Are you aware of the “Place a Hold” feature in the CSUN Library Online Catalog, which lets you reserve or recall books that are checked out?
   Yes
   No

21. Please let us know any comments or suggestions related to the CSUN Library’s book or audiovisual collections.

22. If you are willing to have a CSUN librarian contact you regarding your survey answers, please provide your name and email address (optional).